



PROVIDER / VENDOR & PROCUREMENT PACKET

Workers' Compensation • Healthcare • Institutional NEMT

Greater Houston, Texas

CONTRACT-READY TRANSPORTATION PARTNER

Wheelchair and ambulatory non-emergency medical transportation for authorized medical care, workers' compensation appointments, hospital discharges, rehabilitation, therapy, diagnostics, and other scheduled healthcare transportation needs.

MoveraCare Services LLC | dba MoveraCare Mobility

19030 Grand Vista Springs Blvd, Richmond, TX 77407
832-925-2128 | Fax 713-583-2334 | moveracaremobility.com

Public Vendor / Procurement Overview • Updated August 2026

Company Snapshot

A concise overview for procurement, provider relations, credentialing, case management, and contracting teams.

Category	Details
Legal Entity	MoveraCare Services LLC
Doing Business As	MoveraCare Mobility
Provider Type	Non-Emergency Medical Transportation (NEMT) - wheelchair and ambulatory
NPI	1316651292
NAICS	485991 - Special Needs Transportation
Primary Service Area	Greater Houston, Texas - Harris, Fort Bend, Brazoria, Montgomery, and Galveston Counties
Business Address	19030 Grand Vista Springs Blvd, Richmond, TX 77407
Main Phone / Fax	832-925-2128 / 713-583-2334
Referral Intake	moveracareservices@gmail.com
Contracting / Billing	dispatch@moveracaremobility.com
Website	www.moveracaremobility.com
Business Profile	EMT-owned and operated; focused on safe, responsive, documentation-ready medical transportation.

OUR PROCUREMENT VALUE

MoveraCare is structured to work with organizations that require authorization discipline, reliable communication, clean trip documentation, claim/PO referencing, and responsive vendor coordination - not only point-to-point transportation.

Transportation Capabilities

Services are delivered as scheduled non-emergency transportation and are subject to authorization, vehicle availability, and contract terms.

Wheelchair Transportation Wheelchair-accessible van service with passenger assistance, securement, and door-to-door support for scheduled medical care.	Ambulatory Transportation Scheduled transportation for passengers who can transfer and ambulate with appropriate assistance.
Workers' Compensation Authorized transportation to occupational medicine, specialists, therapy, diagnostics, rehabilitation, and related injury-care appointments.	Hospital / Facility Discharge Pre-arranged non-emergency discharge transportation for eligible wheelchair and ambulatory passengers.
Therapy & Rehabilitation Recurring or one-time transportation to physical therapy, occupational therapy, rehabilitation, and follow-up visits.	Diagnostics & Imaging Transportation to MRI, CT, X-ray, diagnostic testing, and other authorized outpatient services.
Wait-and-Return Authorized wait time and return transportation can be coordinated where contract or trip authorization permits.	Portable Oxygen Support Portable oxygen may be accommodated for passengers with an existing prescription when arranged in advance and authorized.

SCOPE BOUNDARY

MoveraCare provides non-emergency medical transportation. We do not market these services as ambulance, emergency response, 911 transport, or stretcher ambulance care. Emergency conditions should be handled through appropriate emergency medical services.

Workers' Compensation & Healthcare Workflow

A practical referral-to-billing workflow designed for coordinators, adjusters, case managers, TPAs, ancillary networks, hospitals, and healthcare facilities.

1 Referral Trip details and authorization received.	2 Verification Pickup, destination, modality, claim/PO, and timing checked.	3 Dispatch Appropriate vehicle and driver assigned.	4 Transport Pickup, trip status, and authorized service completed.	5 Documentation Trip sheet, mileage, signature, and authorization retained as required.	6 Billing Invoice references authorization / PO / claim per contract.
--	--	--	---	--	--

Dedicated Referral Intake New trip assignments and referral communications can be directed to moveracareservices@gmail.com for operational intake.	Contracting Communication Provider relations, contracting, billing documentation, and vendor setup correspondence can be directed to dispatch@moveracaremobility.com.
Authorization Discipline Services, wait time, special accommodations, and non-standard charges should be authorized according to payer or coordinator requirements.	Status Communication Dispatch can coordinate pickup status, appointment changes, return trips, delays, and other operational updates with the authorized referral source.

DOCUMENTATION-FIRST OPERATIONS

MoveraCare is positioned for institutional referrals where transportation must be traceable to a referral, authorization, purchase order, claim number, or other payer-approved reference.

Coverage, Scheduling & Hours

Local coverage is centered on Greater Houston with extended-distance assignments considered when pre-arranged and financially authorized.

Fort Bend County Core operating area, including Richmond, Sugar Land, Stafford, Missouri City, and surrounding communities.	Harris County Houston-area medical centers, therapy locations, hospitals, occupational medicine, diagnostics, and related facilities.
Brazoria County Scheduled wheelchair and ambulatory trips by availability and authorization.	Montgomery County Scheduled transportation by availability and authorization.
Galveston County Scheduled transportation by availability and authorization.	Extended Distance Assignments outside the core coverage area may be accepted when positioning, mileage, timing, and authorization are confirmed in advance.

Operating Window	Availability
Monday - Friday	6:00 AM - 8:00 PM
Saturday	7:00 AM - 5:00 PM
Sunday	Closed
Outside Standard Hours	May be considered by prior arrangement and authorization, based on driver and vehicle availability.
Scheduling Note	Advance scheduling is preferred for wheelchair, recurring therapy, long-distance, oxygen-support, and facility discharge assignments.

Safety, Quality & Compliance Readiness

A procurement-oriented view of the controls contracting organizations typically expect from an NEMT vendor.

- Wheelchair securement practices and mobility-assistance procedures appropriate to the vehicle and passenger needs.
- Vehicle inspection, maintenance, cleanliness, and operational-readiness processes.
- Driver qualification, documentation, and training records maintained according to applicable requirements and contract expectations.
- Trip records designed to support mileage, authorization, signature, timing, and billing verification where required.
- Privacy-conscious handling of passenger and claim information; sensitive information is shared only for legitimate operational and contracting purposes.
- Incident, delay, complaint, and service-issue escalation through management and dispatch.
- Certificates of insurance and applicable transportation documentation available directly to authorized contracting entities.
- Credentialing documents are reviewed and refreshed as required by individual payer, TPA, network, facility, or government contracts.

INSURANCE & CREDENTIALING DOCUMENTS

Current COI, W-9, NPI confirmation, applicable licensing/permit records, vehicle documentation, and other credentialing materials are available to authorized contracting parties upon request. Sensitive tax, banking, driver, and insurance documents are intentionally not posted for unrestricted public download.

Quality Objective Safe pickup, professional interaction, reliable arrival, appropriate assistance, and timely communication.	Procurement Objective Make vendor review easier by providing organized business, insurance, credentialing, operational, and billing documentation.
--	--

Procurement & Contracting Information

Designed for procurement teams that need a clear path from initial review to executed agreement and active referral status.

Category	Details
Vendor Classification	Non-Emergency Medical Transportation / Special Needs Transportation
Legal / DBA	MoveraCare Services LLC / MoveraCare Mobility
NPI	1316651292
NAICS	485991 - Special Needs Transportation
Contracting Contact	Godwin Agbim 832-925-2128 dispatch@moveracaremobility.com
Operational Referral Email	moveracareservices@gmail.com
Pricing	Contract-specific. Standard fee schedule and HCPCS reference schedule available to authorized contracting partners.
Billing References	Invoices can reference PO, authorization number, referral ID, claim number, patient identifier, service date, modality, mileage, wait time, and contract rate as applicable.
Payment Terms	Per executed agreement, purchase order, or authorized payer terms.
Electronic Documents	Provider forms, W-9, COI, credentialing records, invoices, and supporting documentation can be exchanged electronically as required.

FAST-TRACK VENDOR REVIEW

For a new contracting opportunity, send the vendor enrollment form, required insurance limits, service territory, rate format, credentialing checklist, and preferred contract documents to dispatch@moveracaremobility.com. Operational trip referrals should be sent to moveracareservices@gmail.com after setup is complete.

Billing, Authorization & HCPCS Reference

Coding references are provided for contracting discussions. Final code selection, modifiers, reimbursement, and authorization are payer- and contract-specific.

HCPCS Reference	Contracting Use
A0130	Wheelchair van transportation - commonly used wheelchair transportation reference.
S0209	Wheelchair van mileage - commonly used mileage reference.
T2003	Non-emergency transportation encounter/trip - payer-specific use.
S0215	Non-emergency transportation mileage - payer-specific use.
T2007	Transportation waiting time - payer-specific use and unit definition.

- Loaded mileage is documented according to the payer or contract methodology.
- Wait time, no-show, cancellation, additional rider, oxygen-support, and unloaded/positioning charges are billed only when allowed by the applicable agreement or authorization.
- Round trips and multi-leg assignments are documented by authorized segment or contract methodology.
- Invoices are designed to support claim, authorization, PO, referral, service date, passenger, vehicle type, mileage, wait time, and amount-due references.



WORKERS' COMP INVOICE

DE-IDENTIFIED CREDENTIALING SAMPLE

Invoice #	SAMPLE-WC-001
Invoice Date	08/26/2026
Due Date	Per Contract
Terms	Per Contract

FROM

MoveraCare Services LLC | dba MoveraCare Mobility
19030 Grand Vista Springs Blvd, Richmond, TX 77407
832-925-2128 | Fax: 713-583-2334 | NPI: 1316651292

BILL TO / WORKERS' COMP ADMINISTRATOR

SAMPLE WORKERS' COMPENSATION PAYER / TPA
Credentialing demonstration only - not an actual claim
Account / Contract #: SAMPLE-CONTRACT

INJURED WORKER

Sample Injured Worker

CLAIM

WC-SAMPLE-0001

AUTHORIZATION / PO

AUTH-SAMPLE-001

EMPLOYER

Sample Employer

SERVICE DETAILS

Date of Service	Pickup	Destination	Vehicle
08/20/2026	Sample Residence - Richmond, TX	Sample Orthopedic Clinic - Houston, TX	Wheelchair Van

HCPCS	DESCRIPTION	QTY	UNIT	RATE	AMOUNT
A0130	Wheelchair van transportation - one-way trip (2 authorized legs)	2	Trip	\$75.00	\$150.00
S0209	Wheelchair van mileage - loaded miles	28	Mile	\$2.00	\$56.00
T2007	Authorized waiting time - 30-minute units	2	Unit	\$12.50	\$25.00

INVOICE NOTES / BILLING REFERENCE

De-identified credentialing sample only. No real patient, employer, claim, address, or authorization data is shown.
HCPCS codes are billing references; final coding and reimbursement follow payer and contract requirements.

Subtotal

\$231.00

Adjustments

\$0.00

SUPPORTING DOCUMENTATION: Trip sheet | Patient signature | Mileage record | Authorization / PO
Sample only - supporting documents are not attached.

AMOUNT DUE

\$231.00

Prepared by: MoveraCare Billing
Date: 08/26/2026

Billing: dispatch@moveracaremobility.com | Phone: 832-925-2128 | Fax: 713-583-2334

Page 1 of 1

Example: de-identified Workers' Compensation invoice. A full sample may be provided during credentialing.

Credentialing Document Index

Public materials are separated from sensitive credentialing records to protect business, driver, insurance, tax, and banking information.

Document Class	Availability
Public / Website	Company profile, service capabilities, service area, hours of operation, procurement overview, contact information, de-identified sample materials.
Available Upon Request	W-9, Certificate of Insurance, NPI confirmation, applicable license/permit documentation, vehicle records, requested driver/credential records, completed vendor forms, and compliance attestations.
After Contract / Secure Exchange	ACH/EFT forms, voided check or banking verification, contract-specific confidential records, and other documents containing sensitive identifiers.
Rate Documentation	Standard or proposed rate sheet can be supplied on company letterhead; final pricing remains subject to negotiation and executed contract terms.
Sample Billing	De-identified sample invoice available for credentialing, accounts payable, and vendor setup review.

WHY THIS MATTERS

MoveraCare does not recommend publishing W-9s, full COIs, banking forms, driver credentials, signatures, or other sensitive records on an unrestricted public webpage. Authorized contracting organizations can request the complete credentialing set directly.

Procurement Download This public Vendor & Procurement Packet can be offered as the primary website download for initial review.	Secure Credentialing Request A website request form can route authorized organizations to the correct contact for the full credentialing package.
---	---

Partner With MoveraCare Mobility

A responsive Greater Houston NEMT partner for organizations that need dependable transportation and organized vendor communication.

Workers' Compensation Carriers, TPAs, ancillary-service coordinators, case managers, adjusters, provider networks, and occupational health partners.	Healthcare Organizations Hospitals, rehabilitation facilities, nursing facilities, therapy centers, diagnostic centers, physician groups, and discharge teams.
Institutional / Contract Transportation Organizations seeking a contract-ready wheelchair and ambulatory transportation vendor in Greater Houston.	Referral Sources Authorized coordinators may submit trip requests after vendor setup and contracting requirements are satisfied.

START A VENDOR / PROCUREMENT REVIEW
Contracting & Provider Relations: dispatch@moveracaremobility.com | 832-925-2128
Referral Intake After Setup: moveracareservices@gmail.com | Fax: 713-583-2334
Website: www.moveracaremobility.com

PROFESSIONAL TRANSPORTATION. BETTER PATIENT OUTCOMES.
SAFE. RELIABLE. ON TIME.